












November 25, 2021

TO : THE BPI EXECUTIVE COMMITTEE

THRU : JOSE TEODORO K. LIMCAOCO, President & Chief Executive Officer 

FROM : JUAN CARLOS I. SYQUIA, EVP-Corporate Banking Head 
MA. CRISTINA L. GO, EVP-Consumer Banking Head 
ERIC ROBERTO M. LUCHANGCO, SVP-Business Banking Head 
OLGA S. ANG, SVP-Sales and Service Channels Head 
JENELYN Z. LACERNA, SVP- ULC Product and Sales Head 
JESUS ANGELO O. GOMEZ, SVP- ULC Credit Cycle and Enabling Services Head 
EUGENIO P. MERCADO, SVP-Centralized Operations Head 

SUBJECT : AUTHORIZED SIGNATORIES FOR CERTIFICATE OF ACCOUNT BALANCES 

This is to request approval and elevation to the Board of authorized signatories for certificate of account balances, to comply with the requirements of the BSP Circular 1112, re: Amendments to Operational Risk Management and Internal Control Measures.

Excerpt from the circular:

"Processing of requests from clients regarding confirmation of accounts/deposit balances maintained in the BSFI, shall be centralized in the BSFI's Head Office. Certification issued for this purpose shall be number-controlled and signed/digitally signed by officers duly authorized by the board, depending on the type of accounts and level of amounts involved. Designation or position of the signing officers shall be publicly disclosed thru any available means. The board shall hold accountable the officers when actions are not aligned with the authority granted to them."

Please see Annex for the list of signatories per product.

Thank you.

BANK OF THE PHILIPPINE ISLANDS

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ANNEX

AUTHORIZED SIGNATORIES FOR CERTIFICATE OF BALANCES OF ACCOUNTS

PRODUCTS	HANDLING CENTRAL UNIT AT HEAD OFFICE	AUTHORIZED SIGNATORIES	TO BE PUBLISHED
Deposit Accounts	SSC – UBSD Branches Support Unit	Ralph Andrew G. Galindez, AM Binimindo C. Lara, Jr., AM	Designated Sales & Service Channels Branch Support Officers
Consumer Loan Accounts	Consumer Loan Services & Recovery Division (xBFB)*	Arlene A. Gudes, Mgr Glen Oliver B. Montes, Mgr Adeline C. Reodica, AVP Marie Blesee M. Tech, AVP Joyce Marie B. Marquez, SM	Designated Loan & Services Recovery Division Officers
Business Banking Loan Accounts	BB – Client Services, Fulfillment & Maintenance Division	Mgr Chelly Tudio, Mgr Jinkie Perida-Pardilla, AM Eunizel A. Manalo, AM	Designated BB - Client Services, Fulfillment & Maintenance Division Officers
Corporate Banking Loan Accounts	COG - Corporate Loans Operations	Alona V. Reyta, Mgr Noel B. Agliay, Mgr Angelyn G. Vallejo	Designated Corporate Loans Operations Officer
Personal Loan Accounts - Active	COG - Retail Loans Operations	Adel J. Mangaluz, AM Claudette V. Aquino, AM Jennifer B. Cruz, AM	Designated Retail Loans Operations Officers
Credit Card Accounts - Active	COG Consumer Banking Operations Division – Card Operations <ul style="list-style-type: none"> • Cardholder Fulfillment Unit Head • Cardholder Services Section Head • Card Operations Department Head 	Rea J. Javier, AM Leelanee P. Panganiban, SM Alfonso O. Rendon, Jr.,AVP	Designated Card Operations Officers
Credit Card and Personal Loan Accounts - Inactive	ULC – Early Collections & Support <ul style="list-style-type: none"> • Collections Support Section Head • MIS Recon & Technical Support Section Head ULC – Remedial Collections <ul style="list-style-type: none"> • Collections Agency Manager • Collections Agency Manager 	Raquel E. Tuazon, Mgr Maria Suzette D. Barleta, AM Rina Joy U. Chavez, AM Miriam Y. Serrano, AM	Designated ULC - Early collections & Support Officers Designated ULC - Remedial Collections Officers